# Valet Storage of the Year – Application

This award seeks to recognise outstanding a valet storage operator through the winner and more sites on the shortlist of applicants.

**Mandatory requirements**

* The Company must have been opened for at least 6 months.
* Members who provide valet/ concierge storage can apply for this Award.

**Submission requirement**

5 - 10 images or a 1-3 minute video of the company, plus fill out this application form.

**Basic Information**

1. Are you a SSAA Member (required)? Please enter your membership number.
2. Contact Person Name
3. Contact Person Email address
4. Contact Person Phone Number

**About Your Brand**

1. Company Name
2. Brief Description of your Brand
3. Flagship Store Name
4. Flagship Store Address in English
5. Total GFA of your warehouse
6. How long has your valet storage been operating?
* 1 - 5 years
* 5 - 10 years
* More than 10 years
* Other…
1. Facilities that the Store provide:
* Concierge services
* Climate control
* Wine Storage
* Bike Storage
* Free Parking
* 24/7 Access
* 24/7 Help Desk
* Co-working space
* Other…
1. About Your Storage (Please list all the major features, best/ rare/ unique services, or things that you have established for this site) (Around 300 - 500 words)

**Business Performance**

Please note the below information will only be disclosed to judges who will be bound by a signed NDA.

1. What metrics (i.e. performance numbers) confirm this sites outstanding characteristics (i.e. occupancy, profitability, customer satisfaction ratings)?
2. Revenue in the past 12 months
3. Delinquency Management Example
4. General Business Performance

**Customer services & brand image**

1. Please upload 5-10 photos or a 1-3 minute video to show your Flagship Store (this will be shown during the Awards Ceremony)
2. What is the delivery time range for customers
3. Packing Materials/ Stationary provided?
* Yes
* No
1. Do you use in-house delivery people?
2. If you use a third party delivery services, describe how you ensure quality service for customers and in delivery efficiency.
3. In addition to pick up and drop off, detail any technology you use to help customers manage their goods and delivery.

**Security**

Security features provided

Thank you very much for your submission. If you wish to upload more files, please contact heilylai@selfstorageasia.org and will send you an extra link for uploading.